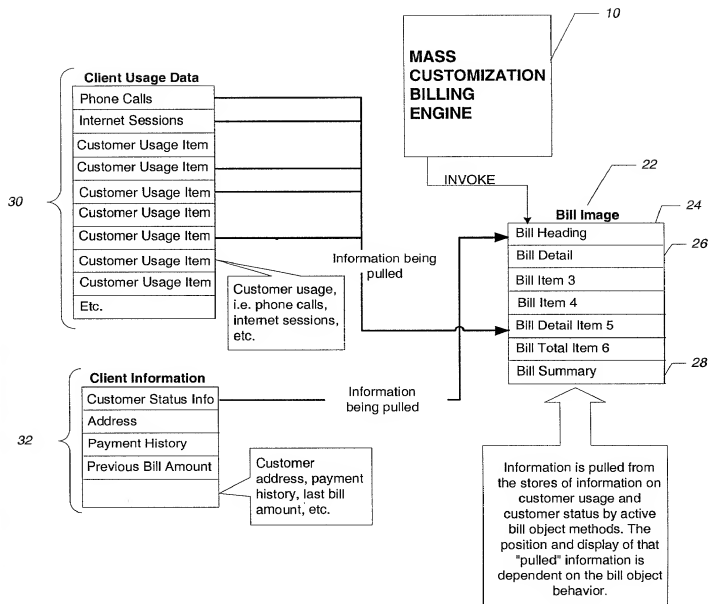
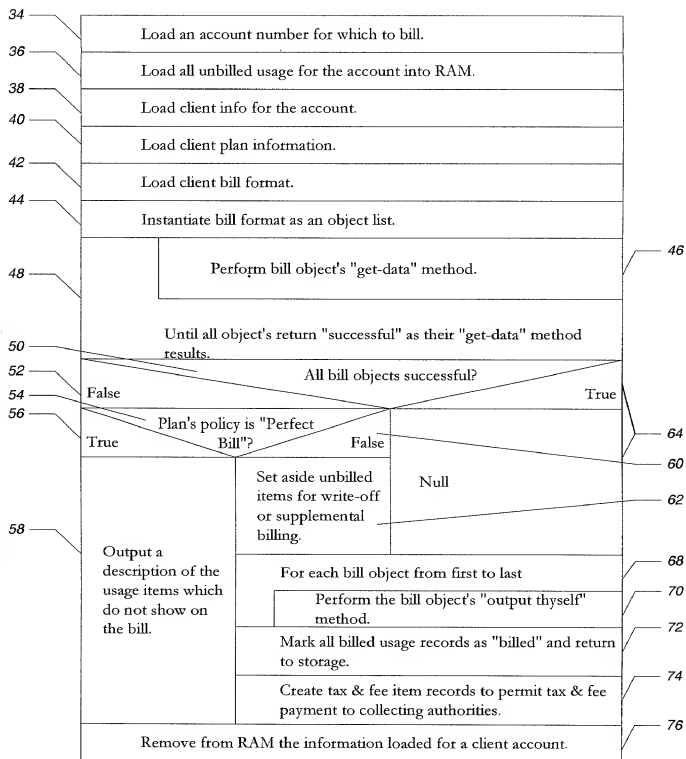


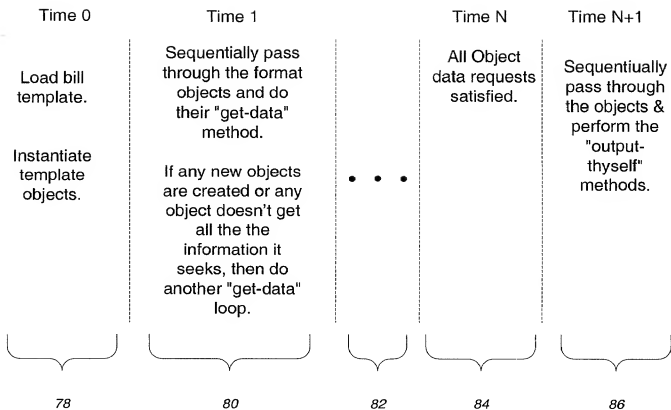
**Fig-1**



***Fig-2***

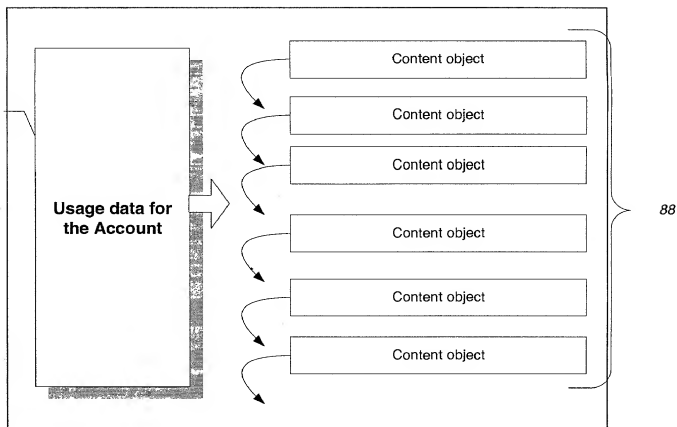


**Fig-3**



**Fig-4**

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**Fig-5**

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# Monthly Statement

Sep 23 - Oct 28, 1999

## Bill-At-A-Glance

Previous Bill	16.96
Payment - Thank You!	16.96CR
Adjustments	.00
Balance	.00
Current Charges	22.18
<b>Total Amount Due</b>	<b>\$22.18</b>
Amount Due in Full By	Nov 10, 1999

## Billing Summary

### Questions? Call:

Ameritech Local Service 1-800-244-4444	22.18
<b>Total of Current Charges</b>	<b>22.18</b>

There is a Late Charge Fee of \$1.00 per month if you do not pay your bill by the due date. Ameritech is required to charge this fee.

## News You Can Use - Summary

- LOCAL TOLLING
- IMPORTANT NEWS
- BEST TIMES TO CALL
- LONG DISTANCE INFO
- NO INTEREST CREDIT

Repair Service: 221-2121  
Automated Billing/Payment Arrangements: 1-800-207-2228  
Recent bottom portion with your check in the enclosed envelope.

CARL A. WRIGHT  
2108 N PROSPECT RD  
EPSILANT, MI 48158-9426

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Page 1 of 1  
Account Number 734 492-1386 395 6  
Billing Date Oct 28, 1999

Web Site: www.ameritech.com

## Ameritech Local Service

Monthly Service - Oct 20 thru Nov 27	16.96
Call Plan 50	.00
Adjustment to Toll Offset Ctr	.00
Zone Service	.00
Federal Access Charge	.50
State Access Charge	.20
<b>Total Monthly Service</b>	<b>19.24</b>

Other Charges and Credits  
This section of your bill reflects charges and credits resulting from access to a facility.

No.	Description	Quantity	Monthly Charges
-----	-------------	----------	-----------------

Effective Oct 6, 1999, your bill reflects a decrease of \$1.00 in your Monthly Service charges. Charges are presented from Oct 6, 1999 thru Oct 27, 1999.

1. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

2. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

2. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

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Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

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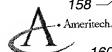
2. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

2. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

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Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

2. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.

2. Monthly Service  
Monthly charges are presented from Oct 25, 1999 thru Oct 27, 1999.



AMERITECH  
BILL PAYMENT CENTER  
SAGINAW, MI 48603-2003

CARL A. WRIGHT  
2108 N PROSPECT RD  
EPSILANT, MI 48158-9426

Please include your 14 digit account number on your check

Account Number

734 492-1386 395 6

Oct 28, 1999

Amount if Paid  
AFTER Nov 10, 1999

\$22.68

Amount if Paid ON or  
BEFORE Nov 10, 1999

\$22.18

**Fig-6A**



CARLA WRIGHT  
3100 N PROSPECT RD  
YPSILANTI, MI 48198-9426

Page 2 of 2  
Account Number 724 482-7358 359 B  
Billing Date Oct 26, 1999

#### News You Can Use

##### LOCAL TOLL INFO

Our records show that you have AT&T as your carrier for local toll service.

##### LONG DISTANCE INFO

Our records show that you have selected AT&T as the preselected carrier for all of your long distance services.

##### IMPORTANT NEWS

We appreciate your effort to pay your bill on time. To stay connected, remember that nonpayment of basic local service or \$150 or more of unpaid toll service (or at least \$125 for 3 consecutive months) may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Questions? Call us at the number on your bill.

##### LNP INTEREST CREDIT

Your Local Number Portability (LNP) surcharge this month includes a \$0.04 credit per line for interest on the LNP overpayment that was refunded to you. This lowers the LNP surcharge this month to \$0.24 per line. The normal charge of \$0.28 per line will appear on your next bill. LNP enables customers to keep their phone number if they select a new local phone carrier.

##### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**Fig-6B**